

University of Pittsburgh

School of Medicine

Women in Medicine Leadership Book Club

2019-2020

Course Dates 2019-2020: October 2, November 6, December 4, January 8,

February 5, March 4, April 1 Wednesdays, 12:00-1:00 PM

Maximum Students: no maximum

Class Year: MS1 and MS2

<u>Course Director:</u> Melissa McNeil, MD, MPH

Department of General Internal Medicine

mcneilma@upmc.edu

Sarah Merriam, MD, MS

Department of General Internal Medicine sullivansb@upmc.edu (412-576-7800)

Description:

Physicians regularly occupy leadership roles in research, educational, and clinical arenas, both in academic institutions and community settings. Yet physicianleaders have been described as "accidental administrators," lacking training in skills necessary to be an effective to leader. Given the current challenges facing healthcare, increasing reliance on interdisciplinary teams to provide care, and greater emphasis on cost control and quality improvement, the need for physicians to develop effective leadership skills is paramount. Women leaders find themselves in a double bind, having to contend with gender bias which manifests in multiple ways: widely shared conscious and unconscious association about normed behavior traits, disparities in pay, discrimination related to promotion, and issues of "second-shift" wherein women have a greater difficulty balancing perceived expectation of family obligations to name a few. These challenges are heightened for women of color and members of other underrepresented groups. Given that women hold a small percentage of leadership positions despite making up approximately half of medical students and assistant professors, it is critically important for leadership curricula to promote specific strategies for female trainees.

This elective will expose female medical students to a variety of leadership domains and skills, including but not limited to the following: Communication (public speaking, providing feedback), Collaboration (working with diverse teams, motivating others to high performance), Conflict Management (making unpopular decisions, resolving interpersonal disagreements), Self-awareness (identifying personal leadership strengths and areas for improvement, balancing personal and professional goals), Time Management, Running Meetings, and Negotiation.

The elective will have two components. First, students will meet monthly to discuss reading assignments (e.g., selected readings from the Harvard Business Review, *Crucial Conversations, The Confidence Code*) in a "book club" format. Discussion will be student-driven. Students will be encouraged to bring forward "cases" of leadership or communications challenges they have faced as a spring-board for discussion, facilitated by the Course Directors. The second component will involve exposure to successful female leaders from a variety of disciplines (primary care, medical, surgical, global health, behavioral health) and backgrounds (quality/safety improvement, technology, operations and systems management, innovation) who will discuss their roles, responsibilities, and current challenges in the context of the session reading.

Education www.omed.pitt.edu 412.648.8714

Office

of

Medical

Course Objectives:

 To expose female medical students to an array of fundamental leadership skills and domains

Continued...

- To equip students with basic leadership skills in communication, collaboration, negotiation, and time -management within the context of gender-based challenges
- To prepare students to work effectively within complex organizations and multidisciplinary healthcare teams
- To provide the opportunity for students to apply these leadership skills to their personal leadership challenges in a work-based fashion.
- To learn about a variety of approaches to leading, motivating, and managing through interactions with local female healthcare leaders.

Texts/Required Reading

- Kay, Katty and Claire Shipman. The Confidence Code: The Science and Art of Self-Assurance What Women Should Know. Harper Collins. 2014.
- 2. Patterson, Kerry, eds. Crucial Conversations: Tools For Talking When Stakes Are High: McGraw-Hill, 2012.
- 3. Selections from the Harvard Business Review, TBD

Course Mechanics:

Sessions will be held monthly from October-April on a Wednesday during the 12-1pm lunch hour (please see dates below). In addition to students, female faculty across spectrum of rank and leader-ship experience will be invited to attend these sessions.

<u>Location</u>: Montefiore Hospital, 9th Floor Conference Room, 9West 933 Session 1: Wednesday, October 2: Crucial Conversations, Chapters 1-6 Session 2: Wednesday, November 6: Crucial Conversations, Chapters 7-11

Session 3: Wednesday, December 4: PANEL DISCUSSION with female leaders from a variety of medical and surgical subspecialties

Session 4: Wednesday, January 8: TBD Session 5: Wednesday, February 5: TBD

Session 6: Wednesday, March 4: The Confidence Code: Part 1 Session 7: Wednesday, April 1: The Confidence Code: Part 2

Requirements and Evaluation:

Completion of required reading assignments, active contribution to discussion, and attendance of 5 of 7 offered sessions will be required for successful completion. In addition, students will be asked at the end of the rotation to reflect upon their personal leadership style and how they will self-monitor, adapt, and react with resiliency when encountering future obstacles and setbacks resulting from gender dynamics.